

We'd love to hear from you

Choose any of these options to submit your feedback.



For assistance with this form, call 03 6146 1800.



Visit scctas.org.au/feedback to complete the form online.



Return it directly to the Manager of the service.



Place it into your local suggestion box.



Scan and email it to feedback@scctas.org.au



Post your form to:
Southern Cross Care
Tasmania PO Box 815
Moonah TAS 7009

What happens next?

- Your feedback will be received and acknowledged.
- If required, someone from the service will contact you to discuss further.
- If the feedback is a complaint or suggestion, we will investigate the issue and address it. If the feedback is a compliment, we will record it and pass it on to those involved.
- We will track our progress and record what is being done. You can contact us about what progress we are making.



Feedback
Form



Southern Cross Care
(Tasmania) Inc.

scctas.org.au/feedback

We welcome your feedback



Date: _____

This is a: ☐ Compliment ☐ Complaint ☐ Suggestion

I am a: ☐ Older person receiving care ☐ Family member

☐ Representative/advocate ☐ Other (indicate) _____

Your Feedback (attach additional information if required)

If your feedback is about an older person receiving care, are they aware of it?

☐ Yes ☐ No

What would you like to see happen? (desired outcome)

Follow up (optional)

You can choose to remain anonymous. If you would like a personal response to your feedback, please indicate your preferred method of contact:

☐ Email ☐ Phone ☐ Letter ☐ In Person ☐ No Thanks

Name: _____

Address: _____

Phone: _____

Email: _____

Thank you for taking the time to provide feedback about our services.