

# WE'RE LISTENING

We recognise there may be times when you wish to talk to us, whether it's to share positive experiences or express concerns. Your input is highly valuable to us, and we want to make sure your voice is heard. Add your feedback and send it to us via one of the options below. Feel free to attach images if you have them.

*Have you spoken to your Facility Manager? This is often the fastest way to have your concerns addressed.*

| <b>POST</b>  | <b>SUGGESTION BOX</b>  | <b>EMAIL</b>   |
|--|--|--|
| PO Box 815,<br>Moonah TAS 7009<br>Attention: Customer<br>Liaison Officer | Place this form in our<br>suggestion box, located<br>in your residential home. | Attach a copy of this<br>form to an email and<br>send to<br><a href="mailto:feedback@scctas.org.au">feedback@scctas.org.au</a> |

Today's Date: \_\_\_\_\_ Phone Number: \_\_\_\_\_

Your Name: \_\_\_\_\_ Residential Home: \_\_\_\_\_

Email: \_\_\_\_\_ Mobile: \_\_\_\_\_

How would you prefer to be contacted? \_\_\_\_\_

Feedback Details:

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Feel right at home.

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Images Attached: Yes or No (please circle)

Date of event (if applicable) \_\_\_\_\_

Have you given feedback to a staff member? Yes or No (please circle)

Name of staff member: \_\_\_\_\_



Feel right at home.