



## Accommodation Pricing Schedule - Glenara Lakes

From 1 July 2014 we are required by the Federal Government to list the “maximum” payment required for new residents to receive our residential aged care services. Further to this, you can also choose to pay the amount due as a lump sum or an equivalent daily payment – or a combination of both.

We would like to reassure all residents and their families that, as always, we will continue to cater for all – no matter your financial capacity.

This means that there could be a whole range of different options as we provide great flexibility for our residents, with the aim of providing a consistent and high level of quality care to all.

For enquiries please contact us on (03) 6146 1800 ask for our Customer Liaison Officer and they will be pleased to help you understand the options that best suit your requirements.

### Glenara Lakes

390 Hobart Road, Youngtown TAS 7249

Room Type	No. of Rooms	Payment Options		
		Maximum Refundable Accommodation Deposit (RAD)	Daily Accommodation Payment (DAP)	Combination RAD/DAP (Eg. 50% Deposit/50% Daily Payment)
Standard	16	\$450,000	\$102.82/day	\$225,000 Refundable Deposit Plus \$51.41/day
Superior	60	\$500,000	\$114.24/day	\$250,000 Refundable Deposit Plus \$57.12/day
Premium	12	\$550,000	\$125.67/day	\$275,000 Refundable Deposit Plus \$62.84/day
<b>TOTAL</b>	<b>88</b>			

<b>Standard Room Size</b>	Individual rooms have an average floor area of 17m <sup>2</sup>
<b>Description of quality, condition &amp; amenity of room</b>	Standard Rooms (Peter Comas Wing) These rooms are well maintained with generous wardrobe space which includes a lockable drawer for storage of personal items. Each room is furnished with a bedside table, an over-bed table, and has generous space for personal items of furniture. There is automatic heating in the ensuite and ducted air conditioning in the room which also has a pleasant garden outlook.

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<b>Description of quality, condition and amenity of common areas (Peter Comas Wing) to which residents will have access</b>	<p>(Peter Comas Wing)</p> <p>The main lounge is tastefully decorated with fireplace and mantelpiece and opens onto a veranda and garden area. The lounge is central to this area enabling residents to move freely. There are additional smaller lounges provided for family gatherings. One of these lounges has a small kitchenette available for the use of visitors and families. The lounge and dining areas both open out to the garden area which has a meandering path around fragrant flora. There are a range of ornaments in the garden to interest people as they stroll around. The lounge and dining room are furnished reminiscent of the 1950s / 1960s and in keeping with resident memories. A piano provides residents the opportunity to have sing-alongs and concerts. There is a family room available for small family functions and overnight stays. This is equipped with a sofa bed, table, TV and an ensuite and the facilities to prepare beverages.</p>
<b>Description of any specific accommodation or design features of the room, and the facility, to which a person in this room would have access</b>	<p>This is a safe secure environment providing safety for residents. All rooms and ensuites have the universal design principles for people with physical disabilities which supports ageing in place.</p>
<b>Superior Room Size</b>	<p>Individual rooms have an average floor area of 21m<sup>2</sup></p>
<b>Description of quality, condition &amp; amenity of room</b>	<p>Superior Rooms</p> <p>These large single rooms have quality furnishings and fittings throughout. This includes a wardrobe with a lockable drawer for the storage of personal items. These rooms are well maintained and have ample space for personal furniture. A picture rail on two walls enables the display of a range of memorabilia. The room has a personally controlled heating/cooling system with a heated ensuite. There is a phone in the room which receives incoming calls and phone lines are available for personal connection. The room is enabled for pay TV. There is extra storage space within the room and a bar fridge is provided. A number of the rooms also have a full kitchenette in place.</p>
<b>Premium Room Size</b>	<p>Individual rooms have an average floor area of 23m<sup>2</sup> with full kitchenette</p>
<b>Description of quality, condition &amp; amenity of room</b>	<p>Premium Rooms</p> <p>These large single rooms have attractive, quality furnishings and fittings throughout. There is a built-in wardrobe with a secure storage area for personal items. These rooms are well maintained and have ample space for personal furniture. A picture rail on two walls enables the display of a range of memorabilia. The room has a personally controlled heating/cooling system with a heated ensuite. There is a phone in the room which receives incoming calls and phone lines are available for personal connection. The room is enabled for pay TV. A key feature of these rooms is they all have a full kitchenette. There is also ample space for a computer and additional furnishing.</p>

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## Description of quality, condition and amenity of common areas to which residents will have access

The entrance to the facility is welcoming with a coffee shop. This is operated by a team of dedicated volunteers and provides a cafe atmosphere for residents and visitors. The cafe feel of the home is extended into the dining room with small personal seating areas which enhances the dining experience. The dining room itself has wonderful mountain views and opens out onto an attractive paved courtyard. The courtyard has plentiful seating and is perfect for outdoor activities. The barbecue area is available for families and friends to use. Barbecue events are a feature of the activity program.

Smaller lounge areas are located throughout the home and are available for use by family and friends. These lounge areas have comfortable seating, TV and feature a well-equipped kitchenette. The facility is set in picturesque gardens with ample walking paths and garden seating to encourage a stroll in the fresh air. Activities take place in a range of rooms and spaces which complement the different activities.

There is a well-stocked library including daily newspapers and magazines. The library includes a computer kiosk with 2 computers with internet connection available to all residents.

The home features a private outgoing telephone service at standard Telstra rates.

## Description of any specific accommodation or design features of the room, and the facility, to which a person in this room would have access

All rooms are designed in line with universal design principles for the needs of people with physical disabilities enabling ageing in place to occur.

## Description of any additional care or services offered at no additional cost

There is an interesting and varied daily leisure and lifestyle activities program which is modified according to the needs and interests of residents.

A Pastoral Carer provides spiritual and emotional support to residents and their families. A Physiotherapist undertakes an assessment of all new residents to identify mobility requirements and is assisted in this role by a physiotherapy assistant who works on a one to one basis with residents. A range of allied health services are provided including podiatry, physiotherapy and speech therapist. A music therapist is also contracted to deliver a service for residents.

There is a large volunteer program which provides support to residents in a range of activities. Entertainers visit the facility to perform for residents and are always well received.

The facility also offers residents the opportunity to participate in an intergenerational program with a local high school.

The facility has a bus which takes residents on regular outings within the local area including shopping expeditions which are always well received.

## Description of any additional costs associated with the room

A hairdressing salon is available on site. The hairdresser will also visit residents in their rooms where required.

A visiting beautician is available to provide a range of services. Personal access to a physiotherapist for private consultancy is available.

