

Why choose Southern Cross Care?

Our experience in Home Care Packages is extensive as we have been delivering quality home care since its introduction by the Government in 1997. Our reputation for reliability and flexibility is second to none.

Southern Cross Care's approach is to work with you in the areas of your life where you feel you may need some assistance to maintain or regain skills and interests.

You are encouraged to set and achieve the goals you have set for yourself with the level of support you need. These goals may include things from a physical, social, spiritual or psychological perspective.

Our objective is to work with you to build your capacity to live as independently and autonomously as possible.



About Us

Southern Cross Care (Tas.) Inc. is Tasmania's leading Aged Care Provider with a network of Home Care, Retirement Living and Residential Aged Care across the State.

As a Home Care Package consumer if your care needs change and you should need residential care you will be given priority for admission to your chosen facility. The standard residential care admission criteria must be met.

Contact Us

Freecall State-Wide **1300 389 574**

North: 6343 4057

Email: communitycaren.admin@scctas.org.au

North West: 6435 0340

Email: communitycarenw.admin@scctas.org.au

South: 6214 9750

Email: communitycares.admin@scctas.org.au

**Southern Cross
Home Care**
Feel right at home



Southern Cross Care (Tas.) Inc.
Caring across Tasmania

**Southern Cross
Home Care**
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**Home Care packages that enhance
your quality of life, dignity and
independence**

Home Care Packages

Home Care Packages are funded by the Government to provide care to help you stay at home and give you choice and flexibility in the way you are given care and support. The emphasis is on wellness and re-ablement and focuses on what you can do rather than what you can't do.

Eligibility is determined by the Aged Care Assessment Team (ACAT). The contact for assessment is the My Aged Care website or you can call My Aged Care on 1800 200 422.

There are four levels of Home Care Packages designed to give you the care you need:

- Level 1 - basic care needs
- Level 2 - low-level care
- Level 3 - intermediate care
- Level 4 - high care needs

The range of services is broad and can include:



personal care



podiatry



domestic assistance



exercise



transport



shopping



gardening



cooking



nursing services



social outings

How do I plan my individual package to suit my needs?

A qualified and experienced case manager will meet with you in your home and talk to you about your goals and aspirations to achieve wellness and independence. The case manager will bring a small computer and work out how to best use the Government funding and your financial contribution to achieve your goals within your individual budget. The plan of care you develop can change as often as your care needs change.

“Your staff are always punctual and reliable and genuinely care about me as a person. I really look forward to their visits.”

(Comment from current consumer)

Our Staff

Southern Cross Care staff have an excellent reputation for their skills and personality.

From the office staff to the case managers you will feel respected and treated with the dignity you deserve. All direct care staff have L3 qualifications in aged care and National Police checks and wear identification for your security and safety.

You will be assigned an experienced and skilled case manager who will work with you to develop creative flexible services to optimise your quality of life and wellbeing.

How much will I be expected to pay?

From July 1, 2014 there have been some significant changes to the fee structure by the Government.

A Daily Home Care fee will be negotiated to ensure there is no financial hardship.

For part pensioners and self funded retirees an additional Income Tested Fee also applies.

It is necessary for all part pensioners and self funded retirees to undergo a financial assessment by Centrelink to determine the amount of Income Tested Fees payable. There is a fee calculator on the My Aged Care website to give an indication of the costs you will be expected to pay. Hardship assistance is also available from Centrelink.

The My Aged Care website is a valuable source of information relating to all aspects of Home Care Packages. They can also be contacted on 1800 200 422 for advice and a fee estimation.

