

### **MOUNT ESK**

# **STAR SERVICES**

Southern Cross Care Mount Esk strives to provide an environment where our residents receive a high standard of professional, individual and respectful care with lifestyle services designed to benefit everyone. **Star Services** provides you with added benefits, enabling you to have additional entertainment and lifestyle choices to make your time with us more enjoyable.



### PERSONAL EQUIPMENT AND SERVICES

- Welcome Pack
- Postage Services
- Test and tagging of personal electrical items<sup>1</sup>
- Podiatrist<sup>1</sup>
- Pastoral carer
- Printed clothes labels1
- Washing of delicate items
- Resident trust account<sup>1</sup>



#### ENTERTAINMENT AND TECHNOLOGY

- Family video conferencing
- Internet/Wi-Fi



#### **ROOM EXTRAS**

- Personal bar fridge (resident supplied)
- Select new pillows from our pillow menu<sup>1</sup>
- Bottled water
- Companion overnight inroom accommodation – max 3 x nights palliation only<sup>1</sup>



## WELLBEING AND SOCIAL ACTIVITIES

- Bus trips fortnightly<sup>2</sup>
- Private function room
- Chapel for private functions
- Footy Club



#### **DINING AND DRINKS**

- Chef prepared menu;
  2x hot options at main meal
- Happy Hour monthly
- Ice cream cart
- Additional daily hot breakfast menu choice
- Quality dining settings with linen tablecloths
- Superior BBQ monthly (Spring and Summer)

#### **TOTAL**

Package Daily Fee 3,4

Package Daily Value

\$36.00

\$9.95

\$12 for 2 x courses \$45.00 per hour \$1.35 per km

#### **OPTIONAL SERVICES**

- Guest/visitor meals
- Carer escort
- Transport
- 1. Permanent residents only
- 2. Subject to availability
- Standard Rate. Respite residents and residents assessed as fully supported by the Department of Human Services or DVA will be charged a maximum of \$6.95 per day (indexed annually).
- 4. GST inclusive

Please see Resident Agreement for more information.

scctas.org.au/starclub

